

A paramedic in a red jacket and white helmet is attending to a patient on a gurney. The gurney is equipped with various medical devices, including a monitor and a pump. The scene is set in a dark environment, possibly at night or in a dimly lit area. A large red diagonal shape is overlaid on the left side of the image, containing the title and subtitle.

# ALLY IMPACT REPORT

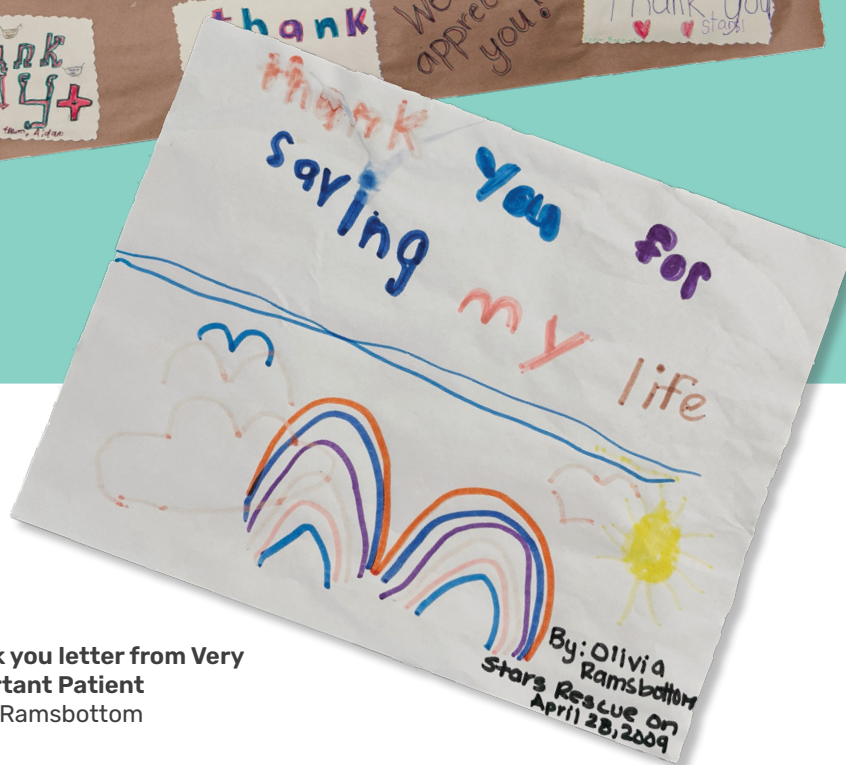
Mountain View County







Thank you letter from Very Important Patient  
Olivia Ramsbottom



# We thank you

When people think of STARS they think of a big red helicopter ambulance rushing to care for the next really sick patient. And while that is true, it's people who make this happen. People like you allow our crews to care for the patients at the heart of our organization.

In 1985, Dr. Greg Powell founded STARS to fill a gap in rural health care systems. We have flown more than 50,000 missions, and we continue to train countless rural health care professionals and provide virtual care and support when our helicopter isn't the most effective option for the patient in need.

STARS is often thanked for the work that we do, but recognition is not our driving force. We do it for the people who live, work and play throughout Western Canada, like Olivia, because of support from allies like you. Thank you!



THE CARE



THE PEOPLE



THE RESPONSE



THE TECHNOLOGY

**Very Important Patient**  
Olivia Ramsbottom

# Olivia Ramsbottom

A comforting word from a STARS paramedic and a phone number scrawled on paper helped Rob and Naomi Ramsbottom make it through the most difficult time of their lives.

When daughter Olivia was born in 2009, she had underdeveloped lungs, and suffered a stroke and seizures. Within hours she was turning blue. Medical staff at the Drumheller Health Centre knew she needed urgent care, so STARS was called to fly Olivia to Calgary's Foothills Medical Centre.

"When I heard STARS was coming it broke me," said Naomi, a nurse. While she sobbed on the floor, STARS paramedic, Ron Pasieka, handed her a phone number to the unit Olivia would be admitted. "He assured me Olivia was in good hands," said Naomi. "He gave me peace of mind with that number, as it was the only thing connecting us."

Pasieka, who's been with STARS for 16 years, said seeing parent distraught is heartbreaking. "It's traumatic for them to be separated so I try to help them feel better, even in a small way." Today, Olivia's parents remain grateful for her perfect health. "Without STARS Olivia would not have survived," said Naomi.



# Allies in saving lives

In 2022, Mountain View County generously donated \$25,962 to support STARS flight operations from the Calgary and Edmonton bases that serve the central and southern regions of Alberta residents and area - **THANK YOU!**

Mountain View County has been a steadfast and dedicated ally to STARS and our fight for life. Your support has helped provide critical training to STARS' crew members, purchase necessary medical and aviation equipment, and most importantly, allow STARS to be the best hope in a worst case scenario.

In the last year, STARS flew 3,515 missions across the Prairies, with 1,667 in Alberta alone. Our Emergency Link Centre handled 36,156 requests, which is an average of 99 requests per day. Our COVID-19 response included 413 suspected or confirmed cases, which was 14 per cent of our total call volume. Your commitment to STARS has allowed us to answer the call when a patient is in need.

In 1985, STARS had one objective: to provide rapid critical care to patients who need us most. Since then, we've flown more than 50,000 missions because of ongoing support from our allies. As we've grown and evolved, STARS has never wavered from our mission. Fundamentally we believe that where you live – or work, play and travel – shouldn't impact your chance of survival.

Your support is being put to use on the ground, in the air, and virtually to help critically ill and injured patients every day. We look forward to showing you more about the impact of this gift.







THE PEOPLE

# Mountain View County

MOUNTAIN VIEW COUNTY @ December 31st, 2022	2018	2019	2020	2021	2022	TOTAL
Near Carstairs	3	3	2	2	7	17
Near Cremona	4		2	2	4	12
Near Crossfield (within Mountain View County)					1	1
Didsbury Hospital (critical inter-facility transfers)	10	17	6	13	10	56
Near Didsbury (scene calls)	3	2	2	5	5	17
Near Linden (within Mountain View County)					1	1
Near Madden (within Mountain View County)				1		1
Olds Hospital (critical inter-facility transfers)	10	10	8	18	16	62
Near Olds (scene calls)	4	3	3	5	4	19
Sundre Hospital (critical inter-facility transfers)	14	11	4	16	19	64
Near Sundre (scene calls and Search & Rescue)	6	4	5	6	5	26
Near Torrington (within Mountain View County)		1				1
Near Water Valley	2	1	1	2	2	8
<b>TOTAL</b>	<b>56</b>	<b>52</b>	<b>33</b>	<b>70</b>	<b>74</b>	<b>285</b>

In 2022 because of your support, STARS was able to carry out 74 critical inter-facility, scene and search and rescue missions within Mountain View County and hospitals located within your area. Thank you for helping to support the residents of Mountain View County in the communities where they live, work and play.

STARS is more than transport. Whether by air, ground, or satellite link, the expert care delivered by our doctors, nurses, and paramedics comes in many forms. The STARS Emergency Link Centre also acts as a critical care logistics hub, connecting patients with help beyond STARS. Because of your support, we are wherever we need to be using any transportation and tools necessary to reach our patients and deliver the care that can save their lives. For some patients, a helicopter is the right method to respond. For others, our teams will go by airplane or ground ambulances. Often, our physicians can diagnose and provide care guidance directly through phone or video link. The STARS Emergency Link Centre specializes in bringing together all the healthcare and emergency response professionals who are working to help each patient survive.

Any one of us can experience a life-changing incident or medical complication whether or not we're close to care. That's why STARS exists. Your commitment makes an impact and helps deliver critical care anywhere for your residents, ensuring every one of them has access to care when they need it the most.

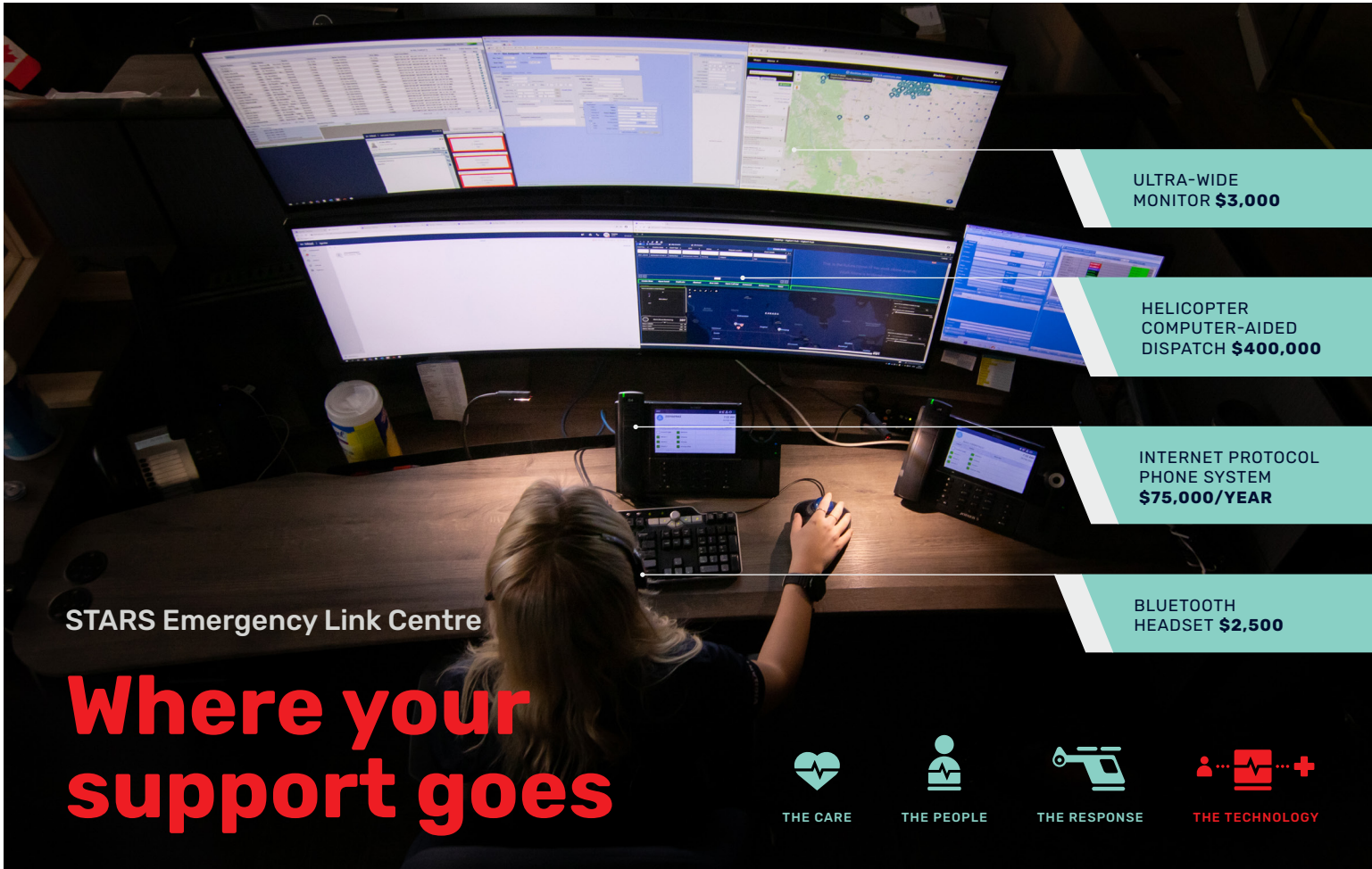
Thank you  **Mountain View**  
COUNTY



STARS







STARS Emergency Link Centre

# Where your support goes

ULTRA-WIDE  
MONITOR **\$3,000**

HELICOPTER  
COMPUTER-AIDED  
DISPATCH **\$400,000**

INTERNET PROTOCOL  
PHONE SYSTEM  
**\$75,000/YEAR**

BLUETOOTH  
HEADSET **\$2,500**



THE CARE



THE PEOPLE



THE RESPONSE



THE TECHNOLOGY

H145 medical interior

IV BAG **\$2.50**

VENTILATOR **\$35,000**

DEFIBRILLATOR **\$25,000**

IV PUMP **\$3,300**





THE CARE



THE PEOPLE



THE RESPONSE



THE TECHNOLOGY

**STARS pilot**  
Jason Graveline

# Jason Graveline

If it has a propeller or rotors, there's a good chance Jason Graveline has flown it during an incredible career that has spanned three decades.

A pilot at STARS' Manitoba base since it opened for full-time operations in the fall of 2011, Graveline spent more than 23 years with the Canadian Armed Forces before joining STARS, allowing him to live throughout Canada and see much of the world while on various deployments.

After earning his pilot wings in 1992, Graveline set forth on a path that saw him fly everything from a Sea King helicopter to a Tutor Jet and the Harvard II turboprop. Amazingly, he has logged more than 5,000 hours of flying time on 12 different aircraft and has been a part of more than 700 STARS missions. Graveline continues to be involved with the Royal Canadian Air Force as a flight safety officer.

Known around the Winnipeg base for his quick wit and love of the Blue Bombers and Jets, Graveline is a terrific example of an all-STARS team player.



# Where we provide care



THE CARE



THE PEOPLE



THE RESPONSE



THE TECHNOLOGY

STARS is proud to provide critical care to the ill and injured throughout Western Canada. From eastern British Columbia to Manitoba, we are able to be there for the next patient who needs us most thanks to support from our allies.





# Year in review 2021/22



STARS EMERGENCY  
LINK CENTRE

**36,156**

EMERGENCY REQUESTS HANDLED

**8,442**

INDUSTRY INCIDENTS

**99**

AVERAGE EMERGENCY  
REQUESTS A DAY



MISSIONS

**3,515**

YEARLY MISSIONS

**1,667** **1,075** **773**  
AB/BC SK MB

**50k+**

MISSIONS SINCE 1985

**10**

DAILY AVERAGE  
MISSIONS



FUNDING

**39,183**

ANNUAL DONORS

**\$10M**

APPROXIMATE ANNUAL  
COST PER BASE



COVID-19 RESPONSE

**413**

SUSPECTED/CONFIRMED  
COVID-19 PATIENTS  
TRANSPORTED

**14%**

PERCENTAGE OF  
CALL VOLUME



INCIDENT TYPES



CARDIAC **16%**



OTHER MEDICAL **20%**



OBSTETRICAL **<1%**



OTHER TRAUMA **17%**



ENVIRONMENTAL **<1%**



PULMONARY **16%**



NEUROLOGICAL **10%**



VEHICLE INCIDENT **20%**

**STARS®**



# Critical care, anywhere.

“Success for stars  
is meeting the  
needs of the  
patients we serve.  
It doesn’t matter  
where they are.”

— Dr. Greg Powell, STARS founder

For over 35 years, STARS has delivered the highest possible level of critical care to those in need with the help of our first responder partners throughout the Prairies. We strive to provide a feeling of security and comfort to Western Canadians by ensuring they know we are here for them when they need us most – in the air, on the ground or virtually. Allies like you allow us to grow through innovation. From our transport physicians providing real-time virtual care to the use of the latest radio technology, our patients know that they are in good hands when they hear “STARS.” Serving the next patient in need is the heart of who we are and what we do. No matter where you are, STARS will be there to help.



STARS





Do you have questions about  
what we do or what it means  
to be an ally?

**Feel free to reach out.**

**GLENDA FARNDEN**

SENIOR MUNICIPAL RELATIONS LIAISON

780-512-6205

[gfarnden@stars.ca](mailto:gfarnden@stars.ca)



1-888-797-8277 | [info@stars.ca](mailto:info@stars.ca) | [stars.ca](http://stars.ca)

